

MAROELA CAMPSITE MOZAMBIQUE

GUEST RULES & CAMPSITE CONDITIONS

Location	Bilene, Nhabanga Area, Mozambique
Management	Jackie Visser
Bookings / Contact	bookings@maroelacampsite.com

These rules are intended to help all guests enjoy a safe, peaceful and pleasant stay. They apply to all guests and visitors using Maroela Campsite Mozambique, regardless of nationality or country of residence. Please follow management instructions and any signs displayed on site.

1. Bookings, check-in and check-out

- Guests must follow the check-in and check-out times and procedures communicated with their booking.
- The campsite and facilities may only be used by registered guests and authorised visitors. Any visitors must be approved by management in advance.
- Please notify management promptly if your arrival time, party size or booking requirements change.

2. Quiet hours and consideration for others

- Quiet hours are strictly observed from **22:00 to 07:00**.
- Keep music, conversations and other noise at a considerate level at all times. During quiet hours, noise must not disturb other guests.
- Aggressive, threatening, abusive or disruptive behaviour is not permitted.

3. Vehicles, parking and boat trailers

- **One vehicle per campsite:** One vehicle is permitted per campsite booking as standard.
- **Additional vehicles:** Any additional vehicle must be arranged with management in advance. Additional vehicles that require extra parking space or an additional campsite stand may incur an extra charge. Charges and availability must be confirmed by management before arrival.
- **Parking:** Vehicles must be parked only in areas designated by management and must not obstruct access roads, other campsites or emergency access. Drive slowly and carefully within the campsite.
- **Boat trailers:** Boat trailers may be stored at the campsite by prior arrangement with management. Guests must obtain approval before arrival and follow the storage and parking instructions provided.
- **Management approval:** Additional vehicles and boat-trailer storage are subject to available space and management approval.

4. Children and supervision

- Parents, guardians or responsible accompanying adults must supervise children at all times.
- Keep children away from fires, cooking equipment, vehicles, restricted areas and other hazards. Children near water or participating in outdoor activities must be appropriately supervised.

5. Fires, braais and cooking

- Use braais and designated fire areas safely and responsibly. Never leave a fire or hot coals unattended.
- Observe any fire bans, local restrictions, signs and management instructions. Extinguish fires completely before leaving the area or going to sleep.
- Do not light fires in unauthorised areas or dispose of hot ash or coals where they could start a fire.

6. Wildlife, nature and the environment

- Respect the natural environment. Do not litter, damage vegetation, remove natural materials or disturb wildlife.
- Do not feed, chase, handle or approach wild animals. Keep food and rubbish secured and dispose of waste in the designated bins.
- Leave your campsite clean and tidy when departing.

7. Water and outdoor recreation

- Use any water areas and recreational facilities cautiously and follow signs and management instructions.
- Outdoor conditions can change and may include uneven ground, slippery surfaces, heat, sun, wind, storms and other natural hazards. Guests must take reasonable care and avoid unsafe or restricted areas.
- Do not participate in activities while impaired or in a manner that endangers yourself or others.

8. Alcohol, intoxication and disruptive behaviour

- Alcohol must be consumed responsibly. Guests who are under the influence of alcohol and cause problems, disturb other guests, behave aggressively, threaten others, damage property or otherwise disrupt the peaceful enjoyment or safety of the campsite may be instructed to stop the behaviour and may be required to leave the premises.
- Where a guest is required to leave because of serious or repeated misconduct, no refund for the unused portion of the booking will be issued, to the extent permitted by applicable law and the booking terms.
- In extreme cases, including violence, threats, criminal conduct or an immediate safety risk, management may contact the police or other appropriate emergency services.
- Illegal drugs, unlawful activity, harassment, violence, threats and behaviour that puts others at risk are not permitted. Management instructions must be followed.

9. Facilities, equipment and property

- Use campsite facilities and equipment only for their intended purpose and follow any posted instructions.
- Guests may be held responsible, to the extent permitted by applicable law, for damage caused by their negligent, deliberate or unlawful actions, or by members of their party for whom they are legally responsible.
- Report any damage, malfunction or unsafe condition to management as soon as possible.

10. Pets

- Pets may only be brought to the campsite with prior management approval. Where pets are permitted, they must be controlled, supervised and cleaned up after at all times.
- Pets must not disturb, threaten or endanger other guests or wildlife. Follow any additional instructions given by management.

11. Emergencies and incident reporting

- Report accidents, injuries, fire, dangerous conditions, damage or suspicious activity to management as soon as possible.
- In an emergency, contact local emergency services where appropriate and notify management. Guests should make their own suitable arrangements for travel and medical insurance.

12. Breaches of the rules

- Management may address breaches of these rules and may require a guest to stop an activity, correct a problem or leave the campsite where reasonably justified and legally permitted, including in cases of serious or repeated misconduct.
- Any action by management will remain subject to applicable law and any rights guests may have under that law.

13. Applicable law and guest acceptance

- The campsite operates in Bilene, Mozambique. These rules are intended to be interpreted in accordance with the laws of Mozambique, subject to applicable mandatory legal requirements and the jurisdiction of the competent authorities.
- By making or using a booking, guests are expected to read, understand and follow these rules. The rules should be provided to guests before or at check-in and read together with the booking terms and the Guest Indemnity and Risk Acknowledgement.

Management contact: Jackie Visser | bookings@maroelacampsite.com

Note: These rules are a general campsite document and are not legal advice. Have a lawyer familiar with Mozambican law review them before use, particularly the terms relating to liability, consumer rights, refunds and removal of guests. Consider providing a Portuguese version so guests can understand the rules.